Egencia Groups & Meetings offer
Egencia M&E offer: Groups & Meetings

**CORE OFFER**

- Block booking Air & Low Cost
- Individual tickets, coordinated as a group (GDS or GAO)
- Coaches
- Rail Domestic
- Rail International (Eurostar & Thalys only)
- Individual rail tickets domestic coordinated as a group
- Destination analysis
- Flight analysis

**GROUP LODGING**

- Hotelsourcing
- Blockbooking hotel
- Namelist hotel
- Negotiations, contracting and payments of hotels

**GROUP TRAVEL**

- Venuesourcing
- Booking a meeting room
- F&B and additional services at the meeting venue
- Contracting negotiation and payment of hotels

**MEETING**

- Registration page
- Project management

**ADD-ON**
SLA Groups & Meetings

CONTACT CHANNEL

Phone  E-mail  MRF

SLA*
1st contact
*during business hours

120 sec.
Callback: 1 hour
4 hours
4 hours
4 hours

Offer sent

3 Business Days
(supplier dependency, faster in most cases)
Contacts: Groups & Meetings

Link to Groups & Meetings online contact

or

• 1 phone number
• 1 email
per POS

Notes
• CH will route to M&E FR team
• NL will route to M&E BE team

Australia
+61 2 8002 4993
Groups.Meetings.AU@expediagroup.com

Belgium
+32 2 240 44390
Groups.Meetings.BE@expediagroup.com

Canada
+1 844 661 7614
Groups.Meetings.CA@expediagroup.com

Denmark
+45 6547 0300
Groups.Meetings.DK@expediagroup.com

Finland
+35 8 922 887 990
Groups.Meetings.FI@expedia.com

France
+33 1 77 51 96 90
Ch. +33 1 22 51 99 08
Groups.Meetings.FR@expediagroup.com

Germany
+49 89 202 068 990
Groups.Meetings.DE@expediagroup.com

Norway
+47 23 15 02 90
Groups.Meetings.NO@expedia.com

Sweden
+46 8 245 5900
Groups.Meetings.SE@expedia.com

United Kingdom
+44 203 077 2980
Groups.Meetings.UK@expedia.com

USA
+1 833 693 1526
Groups.Meetings.US@expedia.com

meetingseventsUS@egencia.com

meetingseventsCA@egencia.com