If you need help with completing the I-9 form, contact askHR at askHR@northwestern.edu or call 847-491-4700.

This document explains how to complete an I-9 Section 3 Rehire for a US citizen or permanent resident who has a terminated I-9 record. There is a separate job aid for I-9 Section 3 Reverification of foreign nationals who are current employees and have obtained an extension of their work authorization.

### Determine if Section 3 Rehire is Appropriate

1. Go to the log in page for the I-9 Service Center: [https://northwestern.i9servicecenter.com/](https://northwestern.i9servicecenter.com/)

2. You will need to log in on the left under Existing Accounts. Do not log in under New Employees.

3. Log in using the credentials you received from the I-9 Service Center after you completed your I-9 training and your security request form was submitted.
   
a. The username and password are specific to this website. The password is not your NetID password.
   
b. If you need your password reset, email askHR@northwestern.edu.

4. Click on the Employees menu on the left and click on Employee Search submenu.
5. Search for the employee by name and birthdate.
   a. Type in the first 3 letters of the Last Name, the first 3 letters of the First Name, and the Date of Birth.
   b. Some I-9s are not connected to myHR employee ID numbers, so searching by Employee ID often doesn’t work.
   c. Check the Include Terminated Employees checkbox.
   d. Click Search.

6. Review the results to determine next steps.
   a. If the employee has a search result that does not have (term) in red next to it and it has a Completed status, then the person has a current active I-9 and there is no action required. (If you believe that the person’s I-9 should have been terminated, email askHR@northwestern.edu.)
   b. If the person only has a terminated I-9 and the person is a foreign national (not US citizen or permanent resident), then the person will need to complete a new I-9 Section 1 and Section 2.
   c. A person is considered a seasonal employee if they are returning to the same job (same job code) and the same department (same department ID) with a gap in employment that is less than 12 months. If someone is a seasonal employee and have a terminated I-9 record with (term) next to their name, you can submit the hire paperwork to HR Operations. Put a comment in the submission to note it is a seasonal employee and you are requesting that HR Operations un-terminate the I-9 record. Only US citizen and permanent resident I-9s can be un-terminated.
   d. A person has a terminated I-9 but is not a seasonal employee. Open the terminated I-9 and review Section 2. If Section 2 was completed more than 3 years ago or any of the documents that were used on the original I-9 have expired, then the person will need to complete a new I-9 Section 1 and Section 2.
   e. If the old I-9 is terminated and it was completed as a US citizen or permanent resident and Section 2 was completed in the last 3 years and the documents have not yet expired, then you can complete the Section 3 Rehire process described in this job aid.
## Complete Section 3 Rehire

1. The employee does not need to show documents and does not need to meet with you in person. The Section 3 rehire process is completed by an authorized user in the I-9 Service Center.

2. Find the employee record in the **Employee Rehire Search**.
   a. On the left, click the Employees menu.
   b. Click on the Employee Rehire Search submenu.

![Employee Search](#)

3. Search for the employee by **Name** and **Date of Birth**.
   a. If you saw the terminated I-9 in Employee Search and it’s less than 3 years old, but it doesn’t come up in Employee Rehire Search, then the I-9 is not eligible for Section 3 rehire and the employee must complete a new I-9 Section 1 and Section 2.

![Search Criteria for Rehire Process](#)

4. **Click on the name** in the search results to open the record.
   a. If the person’s I-9 shows up in the search results, but the name is in black and is not a blue clickable hyperlink, then you don’t have security access to the department that was used when the person originally completed the I-9. In that case, email askHR@northwestern.edu with the person’s name, date of birth, and the rehire date (the start date of the new job) and askHR will complete the I-9 Section 3 Rehire process for you.

5. When the I-9 opens, **review the form**. Confirm that it is the right person and that the person completed the form as a US citizen or permanent resident. Confirm that the I-9 Section 2 documents haven’t expired yet and the Section 2 signature is within the last 3 years.
6. If the person is eligible for the Section 3 rehire, scroll down and click the Do Rehire button at the bottom of the page.

Please Choose From One Of The Options Below

- [Log Out]
  I have inspected the previously completed Form I-9(s) and have determined the employee's information or work eligibility has changed. The employee must complete a new I-9.

- [Do Rehire]
  I have inspected the previously completed Form I-9(s) and determined the information relates to the rehire individual and that the employee is still eligible to work in the United States. Employee will not be resubmitted to E-Verify because they already have an employment authorized case result. Continue to Section 3.

7. In Section 3, only enter the Date of Rehire in Box B.
   a. This is the start date of the new job.
   b. Do not enter a new name under Box A, and do not click Select Document under Box C.
   c. Your name should automatically populate in the Name of Employer or Authorized Representative box at the bottom.

8. Click Continue on the bottom right.

9. Read the attestation. Check the checkbox, type in your name, and click Sign and Continue.
Get Electronic Signature Receipt and Log Out

1. At the end of the process, you will be provided with an **Electronic Signature Receipt**. You are not required to keep the receipt. If you’d like to keep the receipt, you can email it to yourself or print it.

2. Double-check that the rehire worked by searching the employee using the **Search Employees** submenu on the left. The rehire record should show up as a second I-9 associated with the same Fragomen ID record. The Date of Hire (DOH) column should show the rehire date.

3. You can log out of the system by clicking your user initials on the top right corner and the click **Logout**. Confirm that you want to log out and then close the browser tab.