Clinical Social Work Resource: COVID-Specific Resources

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This document specifically focuses on concrete resources and referrals. If you have a need that is not listed, please contact CAPS at 847-491-2151.
NORTHWESTERN UNIVERSITY-SPECIFIC RESOURCES

Student Enrichment Services
Partners with FGLI (first generation, lower income) and/or DACA/undocumented students and can be an additional resource for navigating on campus resources.
Website: [https://www.northwestern.edu/enrichment/](https://www.northwestern.edu/enrichment/)

Student Health Insurance
Insurance Office staff are available to help you navigate and understand NU Aetna or your private health insurance plan benefits.
Website: [https://www.northwestern.edu/student-insurance/](https://www.northwestern.edu/student-insurance/)

Patient Advocate in NUHS
Elizabeth Hsu can be helpful in understanding medical bills and finding resources to cover the costs of medical care in some cases. Elizabeth is also skilled in getting students connected to needed medical services.
Email: elizabeth.hsu@northwestern.edu

Dean of Students Office
Student Support Services, Accessible NU, Conduct, and Off Campus Life, NU Help, and questions regarding medical leaves of absence can be found on their website. Professional students should consult their programs regarding medical leaves of absence.
Website: [https://www.northwestern.edu/studentaffairs/dos/](https://www.northwestern.edu/studentaffairs/dos/)

  **Law Students:** Reach out to Susie Spies Roth, Associate Dean and Dean of Students for additional support at susan-roth@law.northwestern.edu

  **Medical Students:** Reach out to Cynthia Gonzalez, Sr. Asst. Director of Financial Aid at cgonzalez@northwestern.edu

Center for Awareness, Response, and Education (CARE)
Support, safety planning, and connection to resources for survivors of sexual violence and for the promotion of healthy sexuality.
Website: [https://www.northwestern.edu/care/](https://www.northwestern.edu/care/)

Multicultural Student Affairs (MSA)
Enriches the cultural experience of Northwestern through leadership and education programming; providing opportunities for community engagement and identity expression; and assisting students in navigating the University.
Website: [https://www.northwestern.edu/msa/about/index.html](https://www.northwestern.edu/msa/about/index.html)
Health Promotion and Wellness (HPaW)
Primary provider of health promotion, education, and prevention programs and services on alcohol, other drug, and wellness issues.
Website: https://www.northwestern.edu/wellness/index.html

Women's Center
Advancing women, gender equity and inclusion. A valuable resource for women, trans, and gender non-binary staff, faculty, and students.
Website: https://www.northwestern.edu/womenscenter/index.html

Financial Aid
Assistance is available to those who experience temporary financial hardship that is directly related to changes made by the university because of COVID-19. In some circumstances they can help with travel expenses caused by the change in calendar and technology needs related to remote learning. The link to apply directly for aid can be found on the Office of Undergraduate Financial Aid’s Website.
Website: https://undergradaid.northwestern.edu/help/coronavirus-faqs.html

Graduate and Professional Students should consult with their programs about financial support.

Law Students: Reach out to Susie Spies Roth, Associate Dean and Dean of Students for additional support at susan-roth@law.northwestern.edu

Medical Students: Reach out to Cynthia Gonzalez, Sr. Asst. Director of Financial Aid at cgonzalez@northwestern.edu

Purple Pantry (Undergraduate and Graduate Students)
Northwestern’s food pantry, located on the Evanston campus at 2110 Sheridan Road. Due to the COVID-19 Pandemic, The Purple Pantry currently operates by appointment only. They have contactless pick up during this time and students who email them will be sent a form to indicate their student ID number and what they would like to order. Students should be made aware that this is not full service grocery. They have limited fresh food items and availability is based on donations. The form includes current foods in the pantry.
Email purplepantry@northwestern.edu

Dining Services (Evanston)
The latest updates related to dining services on the Evanston campus.
Website: https://dineoncampus.com/northwestern

Health Service Pharmacy (Evanston)
Northwestern University students, visiting scholars, and Garrett-Evangelical Theological Seminary students may use the pharmacy, regardless of if they were seen at Evanston Health Service. All are required to present a valid student identification card (i.e. NU WildCARD).
Website: https://www.northwestern.edu/healthservice-evanston/medical-services/pharmacy/index.html
Office of International Students and Scholar Services
For questions and concerns related to how Covid-19 and the move to remote learning will affect International students and scholars, visit the Office of International Student and Scholar Services.
Website: https://www.northwestern.edu/international/
FAQs: https://www.northwestern.edu/coronavirus-covid-19-updates/frequently-asked-questions/international-students-scholars.html

Northwestern Career Advancement (NCA)
For students concerned about how the Covid-19 pandemic may affect their future career plans, students are encouraged to contact the NCA, who continues to provide full virtual services to all students and employer partners. Virtual appointment schedule is available through their Handshake platform.
Website: https://www.northwestern.edu/careers/

For the Law School, students should contact the Career Strategy Center
Website: http://www.law.northwestern.edu/professional-life/career/

For the Medical School, students should contact Career Development
Website: https://www.feinberg.northwestern.edu/md-education/current-students/career-development/index.html

HOUSING AND UTILITIES

Emergency Rental Assistance (Chicago)
The City of Chicago administers emergency rental assistance individuals affected by a temporary loss of income. Payments are made directly to the property manager. Residents must apply in-person at one of the Community Service Centers.

Englewood Community Service Center
312-747-0200
1140 W. 79th St., Chicago, IL 60620
Apply: Daily, Mon-Fri, 10 a.m. to 2 p.m.

Garfield Community Service Center
312-746-5400
10 S. Kedzie Ave., Chicago, IL 60612
Apply: Daily, Mon-Fri, 9-10 a.m.

Dr. Martin Luther King Jr. Community Service Center
312-747-2300
4314 S. Cottage Grove, Chicago, IL 60653
Apply: Daily, Mon-Fri, 10 a.m. to 2 p.m.

North Area Community Service Center
312-744-2580
845 W. Wilson Ave., Chicago, IL 60640
Apply: Daily, Mon-Fri, 9 a.m. to 4 p.m.

South Chicago Community Service Center
312-747-0500
8650 S. Commercial Ave., Chicago, IL, 60617
Apply: Daily, Mon-Thurs, 9 a.m. to 3 p.m.

Trina Davila Community Service Center
4300 W. North Ave., Chicago, IL 60639
Evictions (Illinois)
Governor Pritzker issued an executive order ordering all state, county, and local law enforcement to not enforce evictions through the duration of the Gubernatorial Disaster Proclamation. This order does not stop landlords from filing for and starting eviction proceedings, which could be completed after the disaster proclamation.

Mortgage Payments (National)
Hardship programs are available for homeowners whose loans are guaranteed by Fannie Mae or Freddie Mac. Mortgage servicers are listed on customer’s monthly mortgage statement or coupon book.
For mortgages serviced by Freddie Mac, go to https://myhome.freddiemac.com/own/getting-help-disaster.html
For mortgages serviced by Fannie Mae, go to https://www.knowyouroptions.com/covid19assistance

Metropolitan Tenants Organization/ MTO (Chicago)
Metropolitan Tenants Organization is an agency that provides advocacy, education and organizing help to tenants to help them exercise their human right to affordable and safe housing. They have an easy-to-use website called “Squared Away Chicago” and a Tenant Rights Hotline open Monday-Friday, 1:00-5:00pm.
Squared Away Website: https://www.squaredawaychicago.com
Tenants Rights Hotline Phone: 773-292-4988

Connections for the Homeless (Evanston)
An organization based in Evanston that provides homelessness prevention, housing, and shelter. They serve 38 communities in north suburban Cook County.
Phone: 847-475-7070 – Press 2 for intake information

Peoples Gas (Chicago)
Peoples Gas has suspended disconnections for all customers, except in the case of natural gas leaks or unsafe conditions. They are also waiving late payment charges. They are offering payment plans for those who are impacted or otherwise experiencing a hardship due to COVID-19.
Phone: 866-556-6001

Nicor Gas (Cook County; Lake County; DuPage County; Will County)
Nicor Gas suspending service disconnections and waiving late payment charges until June 1, 2020.
Phone: 877-866-4239

ComEd (Northern Illinois)
ComEd is suspending residential and commercial disconnections until at least June 1, 2020.
Phone: 1-800-334-7661

City of Chicago Utility Billing (Chicago)
No new late penalties will be assessed on unpaid utility bills, no payment plans will be defaulted, and no past due debt will be referred to a collection firm. They will not expect payment until June 1, 2020 and there will not be any adverse consequences, regardless of the due date printed on your bill. The moratorium on water service shut offs is also still in effect.
Walk-in customer service at 333 South State or email utilitybill@cityofchicago.org
AT&T (National)
Access from AT&T offers discounted internet service to low-income consumers. Visit their website to see whether your household qualifies and to submit an application.
Website: https://www.att.com/internet/access/

Comcast (National)
Internet Essentials offers affordable high-speed internet to low-income households. New Internet Essentials customers will receive two free months of Internet service if you apply by June 30, 2020.
Website: https://www.internetessentials.com/

FINANCIAL ASSISTANCE AND UNEMPLOYMENT

Financial Aid
Assistance is available to those who experience temporary financial hardship that is directly related to changes made by the university because of COVID-19. In some circumstances they can help with travel expenses caused by the change in calendar and technology needs related to remote learning. The link to apply directly for aid can be found on the Office of Undergraduate Financial Aid’s Website.
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Medical Students: Reach out to Cynthia Gonzalez, Sr. Asst. Director of Financial Aid at cgonzalez@northwestern.edu

City of Evanston General Assistance Program (Evanston)
The General Assistance Program and the Emergency Assistance Services Program are available to City of Evanston residents who meet income and asset guidelines as established by the General Assistance Office. They are currently only accepting online requests via their website.
Request form: https://cityofevanston.wufoo.com/forms/z1x4h8p1kqu0pq/

City of Evanston Health and Human Services Department (Evanston)
Offers financial and emergency assistance towards rent, mortgage, utilities and food
Phone: 847-448-4311
State of Illinois Unemployment Benefits (Illinois)
Workers who’ve been laid-off or quarantined because of COVID-19, may be eligible for unemployment benefits. Those who quit their jobs because of COVID-19 are not eligible for unemployment benefits unless there is another legally valid reason. Due to an increase in claims, IDES has announced a new online filing schedule to ensure everyone has access to the website.
Website: www.ides.Illinois.gov

For online applications:

- Last names beginning with letters A-M will be asked to file their claims on Sundays, Tuesdays, or Thursdays.
- Last names beginning with letters N-Z will be asked to file their claims on Mondays, Wednesdays, Fridays.
- Saturdays will be available for anyone to accommodate those who could not file during their allotted window.

FEMA (National)
FEMA is simplifying the Public Assistance application and funding process to address the magnitude of this event and allow local officials to receive eligible funding more quickly. FEMA is working with the White House Coronavirus Task Force, Department of Health and Human Services and state, local, tribal and territorial governments to execute a Whole-of-America response.
Website: https://www.fema.gov/

Federal Student Loans (National)
You may be able to temporarily stop making student loan payments. Federal student loan borrowers can be placed in an administrative forbearance, which allows you to temporarily stop making your monthly loan payment through September 2020.
Student Aid Website: https://studentaid.gov/announcements-events/coronavirus
Individuals should contact their loan servicer directly. See specific guidance for major student loan servicers:

Navient: https://navient.com/covid-19

Great Lakes: https://mygreatlakes.org/educate/covid-19.html

Nelnet: https://www.nelnet.com/covid-19

AES: https://www.aessuccess.org/

Mohela: https://www.nelnet.com/covid-19
One Fair Wage (National)  
One Fair Wage is accepting applications for cash assistance to restaurant workers, car service drivers, delivery workers, personal service workers, and more who need emergency assistance.  
Website: [https://ofwemergencyfund.org/help](https://ofwemergencyfund.org/help)

United States Bartenders Guild (National)  
Bartenders can apply for emergency assistance from a fund managed by the United States Bartenders Guild. You do not need to be a member of the guild to qualify.  
Website: [https://www.usbg.org/home](https://www.usbg.org/home)

Another Round Another Rally (National)  
Another Round Another Rally is offering $500 relief grants for hospitality workers (chefs, servers, bartenders, dishwashers, sommeliers, managers, etc…) who lost their jobs or had their hours slashed in the wake of the COVID-19 outbreak.  
Website: [https://anotherroundanotherrally.org/](https://anotherroundanotherrally.org/)

GROCERIES, FOOD AND NUTRITION

Purple Pantry (See page 3)  
Northwestern University’s food pantry, located on the Evanston campus at 2110 Sheridan Road. Due to the COVID-19 Pandemic, The Purple Pantry currently operates by appointment only. Please contact them directly.  
Email purplepantry@northwestern.edu

Northwestern Dining Services (Evanston)  
The latest updates related to dining services on the Evanston campus.  
Website: [https://dineoncampus.com/northwestern](https://dineoncampus.com/northwestern)

SNAP/ Food Stamps (Illinois)  
Illinois Department of Human Services - USDA is allowing states to conduct telephone interviews instead of face-to-face-interviews for SNAP in March, April and May 2020.  
National Website: [https://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program](https://www.fns.usda.gov/snap/supplemental-nutrition-assistance-program)  
IL Website: [https://www.dhs.state.il.us/page.aspx?item=33698](https://www.dhs.state.il.us/page.aspx?item=33698)

City of Evanston Food Accessibility and Assistance (Evanston)  
The City of Evanston’s website provides listings of local food pantries and soup kitchens as well as listings of location that accept SNAP/EBT as well as other helpful resources.  
Free Meals for Youth (Evanston and Skokie)
The City of Evanston, Evanston/Skokie School District 65, and Evanston Township High School District 202 will continue to partner to provide youth food distribution services during the statewide Stay at Home Order. Youth ages 1 to 18 can pick up free cold breakfasts and lunches on Mondays, from 1 to 4 p.m., until further notice. There are no income-based restrictions to participate in the program. Free meals are available to all youth. Meals will be grab-and-go; no meals will be eaten on site. Meals will be distributed for the week (10 meals total) at the following locations:

- Fleetwood-Jourdain Community Center, 1655 Foster St.
- Robert Crown Community Center, 1801 Main St.
- Kamen Park David Wood Fieldhouse, 1111 South Blvd.
- Mason Park, Church Street and Florence Avenue

For more information, please call/text 847-448-4311. Evanston residents may dial 3-1-1.

Chicago Public Schools (Chicago)
CPS locations are Food Distribution Centers from 9AM to 1PM. Families can pick up 3 days’ worth of food for each child at any given time. Families can pick up meals outside of their nearest CPS school - they DO NOT need to pick up meals at their school of attendance. For questions, call the CPS Command Center which operates 8am-5pm Monday-Friday. For additional information and the latest updates, families should visit the CPS website.
CPS Command Center Phone: 773-553-KIDS (5437)
CPS Command Center email: familyservices@cps.edu
CPS COVID Website: https://www.cps.edu/coronavirus/Pages/covid19.aspx

Greater Chicago Food Depository (Chicago and surrounding communities)
Greater Chicago Food Depository’s website allows individuals to search for nearby food pantries, soup kitchens, or mobile food distribution programs. Most food pantries remain open because food assistance qualifies as an essential service, however they recommend calling before you go to confirm program hours and requirements. Their benefits outreach team can help individuals apply for SNAP, Medicaid or other benefits. Their hotline operates Monday through Friday, 8:30 a.m. – 5 pm.
Website: https://www.chicagosfoodbank.org/find-food/
Hotline: 773-843-5416

IL Hunger Helpline (Illinois)
Helpline where individuals can call to obtain referrals for local organization that provide free food and assistance accessing resources.
Phone: 1-800-359-2163
**Grocery Stores** (Chicago; Evanston)

*Several retailers have created dedicated shopping hours for older adults and those in high-risk groups to shop without crowds of other people. As schedules change, individuals should call their local stores to confirm.*

- **Aldi:** 830am-930am on Tuesdays and Thursdays is reserved for senior citizens, expectant mothers, and those with underlying health conditions

- **Costco:** 8am-9am on Tuesdays, Wednesdays, and Thursdays is reserved for members age 60+

- **Dollar General:** the first hour of operation is set aside daily for seniors

- **Fresh Thyme Farmers Market:** 6am-8am Mondays, Wednesdays, Fridays is reserved for customers 60+ and those with underlying health conditions; 6am-8am Tuesdays and Thursdays is reserved for essential healthcare workers and first responders

- **Jewel-Osco:** seniors given priority on Tuesdays and Thursdays from 7am-9am

- **Marianos:** store access from 6am-8am daily for seniors and those with underlying health conditions

- **Meijer:** Mondays and Wednesdays 7-8am reserved for essential service workers; Tuesdays and Thursdays 7am-8am is reserved for seniors and those with chronic health conditions

- **Target:** the first hour of shopping each Wednesday is reserved for elderly and other vulnerable populations

- **Trader Joe’s:** the first hour of operation every day is reserved for customers 60+ and disabled individuals

- **Tony’s Fresh Market:** senior priority shopping is from 7am-9am on Tuesdays and Thursdays

- **Valli Produce:** Tuesdays and Thursdays from 6am-8am reserved for seniors and vulnerable populations

- **Walgreens:** seniors only on Tuesdays from 8am-9am

- **Walmart:** customers 60+ can shop every Tuesday an hour before stores open

- **Whole Foods:** customers 60+ can shop daily an hour before the store opens to the public

For a complete list, visit the Illinois Retail Merchant’s Association at:
[https://irma.org/covid-19-senior-shopping/](https://irma.org/covid-19-senior-shopping/)
ACADEMIC RESOURCES (BOOKS)

University Bookstores (Evanston and Chicago)
Both bookstores are currently closed. They will continue to accept course material and general merchandise orders online for delivery, although customers may experience longer shipping delays. For this reason, they are recommending students select digital formats for course material as available.
Evanston campus bookstore: https://northwestern.bncollege.com/shop/northwestern/home
Chicago campus bookstore: https://abbotthall.bncollege.com/shop/abbott-hall/home

VitalSource (National)
Vital Source is offering an expansive, curated catalog of e-texts from participating publishers. Restrictions apply, learn more about the VitalSource Helps program on their website.
Website: www.bookshelf.vitalsource.com

Ebsco eBooks (National)
To help libraries manage the COVID-19 outbreak, EBSCO is partnering with publishers to offer free upgrades and discounted pricing for UU access e-book models. See website for participating publishers.
Website: https://more.ebsco.com/eBooks-Upgraded-Access-2020.html

Evanston Public Library (Evanston)
All Library locations closed until further notice Residents who do not currently possess an Evanston Public Library Card can receive a temporary e-card. The library is encouraging residents to use digital services like Kanopy, Hoopla, Overdrive, ebooks, and e-audiobooks.
Website: https://www.epl.org/
To talk to a librarian, please call 847-448-8630

Chicago Public Library (Chicago)
All locations are closed. Residents can apply for an e-card online to access ebooks, audiobooks, and online resources. CPL ended the use of overdue fines in 2019 and currently cardholders with suspensions on their accounts will be able to check out online materials.
Website: https://www.chipublib.org/news/cpl-response-to-coronavirus/

Chegg (National)
Chegg offers textbook rentals or the option to purchase e-textbooks.
Website: https://www.chegg.com/books
HEALTH-RELATED SERVICES

Northwestern Health Service, Evanston (Evanston)
NUHS is offering telehealth visits and a modified method of service delivery. In order to plan ahead for the safest possible experience, patients should call ahead for an appointment. Check their website for updates.
Phone: 847.491.2204
Website: https://www.northwestern.edu/healthservice-evanston/

Northwestern Health Service, Chicago (Chicago)
Students enrolled in a Northwestern graduate or professional program on the Chicago campus are eligible for services, which are provided by Northwestern Medicine’s department of General Internal Medicine. All appointments made via their call center.
Phone: 312.695.8134
Website: https://www.northwestern.edu/healthservice-chicago/
For questions regarding COVID testing please contact their COVID-19 hotline 312.47.COVID

NU Health Service Pharmacy (Evanston)
Northwestern University students, visiting scholars, and Garrett-Evangelical Theological Seminary students may use the pharmacy, regardless of if they were seen at the Evanston Health Service. All are required to present a valid student identification card (i.e. NU WildCARD).
Website: https://www.northwestern.edu/healthservice-evanston/medical-services/pharmacy/index.html

National Center for Transgender Equality (National)
Individuals who identify as transgender may face unique risks during this time. NCTE’s website provides many resources and answers to FAQs.
Website: https://transequality.org/covid19

Good Rx (National)
For individuals who may be having trouble affording their prescription medications at this time, sites like GoodRx can help find the lowest-cost option for most medications.
Website: www.goodrx.com

CVS Pharmacy (National)
CVS Pharmacy is waiving charges for home delivery of prescription medications. Aetna will offer 90-day maintenance medication prescriptions for insured and Medicare members.
Website: https://cvshealth.com/covid-19

Walgreens (National)
Walgreens is offering free Rx delivery for eligible prescriptions via “Walgreens Express.”
Website: https://www.walgreens.com/topic/pharmacy/walgreens-express.jsp?ban=covid_landing_rxdelivery
Walgreens is also partnering with Postmates to deliver over the counter medications and supplies from over 7,000 different Walgreens stores.
Website: https://postmates.com/brand/walgreens
HEALTHCARE ACCESS FOR INDIVIDUALS WHO ARE UNDOCUMENTED

Free or Low-Cost Clinics (National)
Although people who are undocumented are usually not eligible for health insurance, even through ACA, they can still receive health care through free/low-cost clinics that serve the uninsured. People who are undocumented are welcome and will not be turned away from free/low-cost clinics.
A directory of free clinics across the country can be found here: https://freeclinicdirectory.org

Emergency Rooms (National)
If you are experiencing an emergency, emergency rooms and hospitals that receive Federal Funding (most do) cannot turn away any patient regardless of documentation and/or insurance status.

Pregnant Individuals (National)
If you are pregnant, you can get care in the following states regardless of immigration status: WA, OR, CA, MN, NE, OK, TX, LA, AR, MO, IL, WI, MI, TN, NY, MA, RI, DC.

Children and Adolescents (National)
Children under 18 can get care in the following states regardless of immigration status: WA, OR, CA, IL, NY, MA, DC. California is the only state to extend coverage to low-income, undocumented adults ages 25 and younger for the state’s Medicaid program (Medi-Cal) covering roughly 90,000 people.

Exceptions to the “Public Charge” Rule (National)
The Public Charge Rule went into effect on February 24, 2020. It made certain government assistance programs and other factors eligible criteria for denying immigrant visa extensions or a green card. However, testing, treatment and preventative care (including vaccines, if they become available) for the Coronavirus will NOT be considered as factors under the public charge rule, even if they are funded by public benefits included in the rule. Other factors will also be considered in this exception, for example if you lose your job or your place of employment closes down due to the virus, you may submit a statement with your application to adjust status or extend visa explaining how the virus has affected your eligibility.

United We Dream (National)
United We Dream (UWD) is the Largest Immigrant Youth-Led Network. They have amazing resources on their website, including toolkits. They have been updating their resources specifically related to Covid-19 as well.
Website: https://unitedwedream.org/resources-for-the-immigrant-community-during-covid-19/
DOMESTIC VIOLENCE (DV) AND INTIMATE PARTNER VIOLENCE (IPV)

People who are surviving violence in their relationships and families may be experiencing increased isolation and danger caused by social distancing measures during the Coronavirus pandemic. Survivors often have specific needs around safety, health and confidentiality. We also realize that people who are already more vulnerable to economic and health insecurity are facing additional challenges during this unprecedented time. Local agencies continue to offer support at this time.

City of Chicago/ Illinois DV Help Line (Chicago)
Referrals to DV Resources – Crisis Line staff will find which shelters have openings, will transfer caller to appropriate resources – Toll-free; has access to interpreters for 180 languages
Hotline: 1-877-863-6338
TTY: 1-877-863-6339

YWCA (Evanston)
Emergency shelter and longer-term housing, support services including a 24-hour crisis line, legal advocacy, free counseling, housing support, financial education and workforce training and employment assistance.
Legal Advocacy: 847-470-5052
Hotline: 847-864-8780 or (toll free) 877-718-1868

Apna Ghar, Inc. (Chicago; North Side-Uptown; Skokie)
Emergency DV Shelter; Supervised Visitation, Counseling, Legal Advocacy – OP and DV-related, Immigration
Business Phone: 773-334-0173
Hotline: 773-334-HOME (4663)
1-800-717-0757

Between Friends (Chicago; North Side-Roger’s Park)
DV Counseling (Non-Residential: Individual and Group; Women and Children), Court Advocacy (Criminal and Civil OPs in Chicago), Education and Outreach Program
Business Phone: 773-274-5232
Hotline: 800-603-4357

Centro Romero (Chicago; North Side-Roger’s Park)
All Services Provided in Spanish – Additional Services for Illegal/Undocumented Immigrants: Individual DV Counseling, Legal Advocacy, Women’s DV Support Group (Childcare provided), Legal and Immigration Services (Immigration Services M&W 2-7 p.m.)
Business Phone: 773-508-5300 ext. 13
CAWC (formerly Chicago Abused Women’s Coalition, now Connections for Abused Women and their Children) (Chicago; Northwest Side-Humboldt Park)
Greenhouse Emergency DV Shelter (allows boys up to age 18), Support Groups, Legal Advocacy, Individual/Group Counseling, Walk-In Services, Hospital Crisis Intervention Program at Stroger Hospital (formerly Cook County Hospital)
Business Phone: 773-489-9081 for non-residential services
Hotline: 773-278-4566 crisis, shelter intake -
P.O. Box 477916 Chicago, IL 60647

Howard Area Community Center (Chicago; Northside- Roger’s Park)
Individual/Group DV Counseling, Legal Advocacy, Legal Clinic (1st and 3rd Tuesday night each month, specializes in family law, i.e. divorce, custody), Case Management, Employment Center, multiple other services
Direct contact for questions about DV program, Stacy Goodman, sgoodman@howardarea.org
Business Phone: 773-262-6622 7648 N. Paulina, Chicago, IL 60626

KAN-WIN (Chicago; Northside)
Bi-lingual services (English and Korean); Transitional Housing Program, DV Counseling, Court Advocacy, Referral Services (Public Aid, Housing), Violence Prevention and Public Education
Business Phone: 773-583-1392
Hotline: 773-583-0880

Salvation Army Family Services (Chicago; Northside)
Latinx victims of domestic violence program, partner abuse intervention program, anger management program
Business Phone: 773-275-6233 4800 N. Marine Dr., Chicago, IL 60640

SUBSTANCE ABUSE

Health Promotion and Wellness (HPaW) (See page 3)
Northwestern University’s primary provider of health promotion, education, and prevention programs and services on alcohol, other drug, and wellness issues.
Website: https://www.northwestern.edu/wellness/index.html

Chicago Alcoholics Anonymous (Greater Chicago-area)
Chicago AA has been focusing their efforts on moving to remote/online meetings. Most take place on Zoom.
Phone: 312.346.1475
Website: https://www.chicagoaa.org/remote-online-meetings/

Chicagoland Region Narcotics Anonymous (Greater Chicago-area)
Chicagoland region NA has a website with a comprehensive list of online meetings and meetings that are currently closed. Most meetings take place on Zoom or WebEx. Their helpline is still in operation.
Helpline: 708-848-4884
Website: https://www.chicagona.org/coronavirus/
Gateway Foundation (Illinois, Delaware and California)
Addiction treatment programs with multiple sites in Illinois, including 3 in the Chicago-area. Sites are open and accepting patients during the pandemic.
Phone: 877-352-9566
Website: https://www.gatewayfoundation.org/

Hazelden Betty Ford Foundation (Illinois, California, Colorado, Florida, Minnesota, Massachusetts, New York, Oregon, and Washington)
Addiction treatment programs. Offering virtual care as well as some in-person care.
Phone: 1-855-416-8492
Website: https://www.hazeldenbettyford.org

Peer Services (Chicago Suburbs)
Peer Services provides community-based substance abuse prevention and treatment services to the residents of Evanston, Northfield, New Trier, Maine and Niles Townships, and the north side of Chicago. Continuing to provide services at this time; some via telehealth and other services in-person.
Phone: 847-492-1778
Website: www.peerservices.org