Greetings!

We are delighted to provide you with the first issue of the Student Affairs Quarterly newsletter for 2012. This publication is designed to serve as an important communication resource for everyone in the Division. You can expect to receive relevant information each quarter regarding our progress while achieving our goals as defined by NU’s Strategic Plan.

Many of you have taken the first steps toward contributing to the assessment and improvement of the Division by providing feedback to the Satisfaction Survey in September 2011. I was impressed and encouraged to learn so many of you feel supported and valued within your departments. It’s also clear you recognize how much your work adds to the value of the student experience and the overall success of Student Affairs. This is a strong position from which we can work to refine a couple of areas in need of development.

As indicated in the Survey Summary, the first item on our list is the need to have a sense of direction, which we all share. Each of you will have the opportunity to collaborate with your colleagues in other departments to identify what our role will be in contributing to the university’s strategic plan. This exercise will help us reach and define our vision and mission. Important questions to consider:

- Where are we going?
- What is our purpose?
- What do we value?

We will be introducing a process where you will have the opportunity to share your thoughts and ideas around these three questions. Meanwhile, I hope you begin to answer these questions in your own mind. The second challenge we face concerns the need for communication within our division. This newsletter is one important avenue. As this is an outlet for relevant information, you are encouraged to submit news about your department and how it’s functions contribute to the positive well-being for Student Affairs. Many of you expressed an interest in participating in a round-table discussion with staff from different departments to devise an action plan for achieving our goals. This direction has the potential to serve as very valuable tool for change and for improving our division as a community. I appreciate this feedback and idea, which will be implemented this coming spring. As we begin this year, let us look forward to combining our energies toward a rewarding path for Student Affairs.

-Patricia Telles-Irvin

check out page 3 to see how you can have lunch with patricia and start the conversation!
Counseling and Psychological Services received a generous gift from two alums (husband and wife) to purchase and implement a formal suicide prevention program called Question-Persuade-Refer (QPR). The CAPS staff attended training in October 2011. Beginning in winter 2012, QPR-qualified CAPS employees will be conducting 90-minute training sessions for various campus community members including students, faculty, and staff. More information will be provided soon about scheduling a training session for your department or student groups.

Under the leadership of Dr. Henry Perkins, the Stress Clinic has become increasingly popular among NU students on both campuses. During the fall quarter Dr. Perkins partnered with the Feinberg School of Medicine to incorporate various aspects of health and wellness into the curriculum for second year medical students. As a result of these efforts, all second year students will have the opportunity to learn various techniques around mindfulness, biofeedback and more. The first round of students will be going through the program during winter quarter 2012.

**Happenings in University Residential Life**

- **Paul Hubinsky, Assistant Director in Residential Life**, co-presented “Finding the Right Fit” and “Navigating Benefits Packages” at the Great Lakes Association of College and University Housing Officers (GLACUHO) annual conference in Grand Rapids, Michigan in November. Paul was appointed to the GLACUHO Board of Directors as the Campus Safety and Crisis Management Committee Chair for a two year term. Several residential life staff were appointed to GLACUHO committees. Area Coordinators Tiffany Gonzales (Programming & Development), Kate Gannon (Communications and marketing Committee,) and Keenan Colquitt (Inclusion and Equity Committee) will serve the committees over the next year.

- **Virginia Koch, Associate Director in Residential Life**, had an article published in the January/February 2012 edition of The Talking Stick, a publication of the Association of College and University Housing Officers-International (ACUHO-I). Virginia was invited to write the article, “Hoarding in the Halls,” after she presented a roundtable discussion on the topic at the 2011 ACUHO-I conference. A digital version of the article can be viewed at:
  

- **Angela Layne, Area Coordinator in Residential Life**, was recognized at the 2011 National Association of Student Affairs Professionals (NASPA) IV-East regional conference as the region’s outstanding new professional.

**Norris News**

- **Doris Dirks, Coordinator for the LGBT Resource Center and Social Justice Student Organizations in the Norris Center for Student Involvement**, successfully defended her Ph.D. dissertation in the department of Educational Leadership at Western Michigan University in November and received her Ph.D. hood at Western’s December commencement ceremony. Doris’ dissertation title is Transgender People on University Campuses: A Policy Discourse Analysis.

  Congratulations Dr. Dirks!

- **James McHaley, Norris Marketing Manager**, completed a two year term as Regional Director for Region 8 of the Association of College Unions International (ACUI) at the Regional Conference held at UW-Green Bay this past November. Upon completing this volunteer role with ACUI, James steps into a new role as a member of the 2013 ACUI International Conference Program Team. Thank you James for your active involvement in the professional association for college union staff and students, ACUI!

**What do you do with an outdoor ice rink when it’s 50 degrees in the middle of January? Set sail!**

On January 10, some members of the Norris Center staff decided to make use of the, “wading pool” located on the east lawn by floating a toy boat on the melted ice. Due to the unusually warm weather this winter, the Norris Ice Rink has not been able to open. Of course we’d like to see the ice rink freeze over soon so NU students, staff, and faculty can enjoy this new winter tradition. Once the ice rink is ready, admission is free if you bring your own skates. The ice rink will be open 9 AM to 11 PM everyday (weather permitting). Norris Outdoors, located in the Underground of the Norris Center, will provide skate rental from 12:30 to 9:00 PM every day the rink is open. Rental prices are as follows: $3/students, $5/staff & faculty, $7/guests.

For more information about skate rental and the Norris Ice Rink, visit [www.norrisoutdoors.northwestern.edu](http://www.norrisoutdoors.northwestern.edu)
Happenings in Health Services

New Pharmacy Services Offer Students Expanded Choices

NU students who wish to fill their prescriptions at the Health Service Pharmacy, can avail themselves of the recently implemented changes and new services. The Pharmacy now accepts many outside prescriptions plans. The advantage allows the student to fill a prescription for the same price in contrast to a retail pharmacy with the added convenience of doing it all on campus. This project was initiated almost two years ago by the Health Service in collaboration with Purchasing Resource Service and resulted in a successful competitive bid process. The continuing collaboration with Purchasing Resource Services allows for the pursuit of additional opportunities to improve pricing, integrate purchase order processing between NU systems and the vendor, and overall product availability.

The hours for the Pharmacy have also been expanded to provide coverage 52 weeks/year along with a return to being open Saturday mornings from 9 to 11:30 am. Also, effective January 16, Karen Malka joins the Pharmacy staff as our new Pharmacist. Karen has a Doctor of Pharmacy degree from the University of Illinois and an extraordinary background in pharmacy operations which will help carry the Pharmacy forward from our recent major operational transition.

There are some very significant NU staff contributors who committed many hours of effort to the Pharmacy’s recent success. Jim Konrad and Matt Marzillo from Purchasing Resource Services were truly extraordinary in directing the competitive bid process, vendor evaluation/selection, and very focused attention to improving workflow with purchase order processing. Susan Wuorinen from the Office of General Counsel provided the contractual review and legal guidance on the various agreements with the vendors and supporting services. There were several key Health Service staff members, Tony Purkal, Barbara Jean-Claude and Jeff Butler, who have been part of a continuing collaboration to improve the daily workflow associated with purchase order preparation. There has also been excellent technical support from various staff at Student Affairs Information Technology to ensure a successful implementation of the new software applications for the Pharmacy.

Learn more about the Pharmacy at: http://www.nuhs.northwestern.edu/evanston/pharmacy.aspx

What’s on Your Mind?

Consider trekking to Norris for lunch to meet with VP Patricia Telles-Irvin and share your curiosity! This casual event is just for Student Affairs staff to gather and let Patricia know your thoughts and ideas.

Bring your own lunch and we will provide beverages and dessert.

• When: Tuesday, March 20 from noon to 1:30PM
• Where: Norris Center, Lake Room #203

Student Affairs Newsletter Masthead

Chael Wright-Isak, Editor
Contact Us – chael@northwestern.edu
We welcome your feedback, questions and, of course, your submissions.

Patricia Telles-Irvin, Publisher

Contributing Editors:
Jill Brazel, Photography & Design
Jim Roberts, Director of Information Technology,
Chris Walker, Web Applications/Software Developer
dosa holiday party 2011

Mark D’Arienzo & Patricia Telles-Irvin

Burgie Howard, David Shor & Jod Taywaditep

Carol Wharton, Annette Foster, Gloria Stokes, Ebony Connor

Bonnie Jefferson, Theresa Delin, Ella Wilder, Nelle Holloway, Michelle Jones

Morgan Aycox & Laura Myers

Anthony Phinn & Steve Owens

Chris Walker & Jim Roberts

Susan Cushman, Laura Stuart, Doris Dirks

Cindy Goines, Patricia Telles-Irvin, Brian Johnson, Diana Richardson