

Notice of Servicing Transfer for NU Loan and Federal Perkins Loan Borrowers

The servicing of your student loan(s) is being transferred from Campus Partners to Heartland ECSI effective December 1, 2017. This means that going forward; Heartland ECSI will be sending your statement and collecting your student loan payments. There will be no changes in the terms and/or conditions of your student loan(s).

PLEASE NOTE THAT DURING THE TRANSITION FROM CAMPUS PARTNERS TO HEARTLAND ECSI, THERE WILL BE A 10-15 DAY BLACKOUT PERIOD WHERE YOUR ACCOUNT WILL NOT BE AVAILABLE TO ACCESS.

Following are some important items that you will need to know about Heartland ECSI.

Online Access to Your Student Loan Account(s)

If you currently use mycampusloan.com, effective next month, you will need to use Heartland ECSI's online portal, EasyPath, to take advantage of convenient features such as account management, online payments, electronic statements, payment history, and online document access.

You can create your profile in 3 easy steps!

- Step 1: Go to <https://heartland.ecsi.net>.
- Step 2: Register by creating a profile.
- Step 3: Connect your account using your Heartland Key.
Your Heartland Key will be provided by Heartland ECSI on your next billing statement.

Do You Use Recurring Payments?

If you are currently making your student loan payment using recurring payments, it is important to know that this month will be the final draw initiated by Campus Partners. ***The remaining scheduled recurring payments will be cancelled.***

You must set up a new recurring payment schedule with Heartland ECSI. This can be done by creating your EasyPath profile and selecting Make A Payment.

You will be receiving further communication from Heartland ECSI on creating your EasyPath Account. If you want to learn more about payment options, visit <https://heartland.ecsi.net>.

Other Important Items To Know

If you are currently in repayment, **your payment due date will be the 10th of every month.** This may be different from your due date with Campus Partners today. To learn more about due dates, visit <https://heartland.ecsi.net>.

You will receive your first statement from Heartland ECSI the middle of next month. To learn how to read the billing statement, visit our website at <https://heartland.ecsi.net>.

If you are currently enrolled in school, are in your grace period, or are in deferment/forbearance, **no payment is due at this time.** You will begin to receive billing statements prior to your first payment due date.

Due to the transition, Heartland ECSI will not add late fees or negatively report to the credit bureaus for any payment that is received late during the next 90 days.

Contact Information for Heartland ECSI

Payment Mailing Address:
P.O. Box 718, Wexford, PA 15090

Paperwork Mailing Address:
P.O. Box 1278, Wexford, PA 15090

Customer Service

Live Chat: <https://heartland.ecsi.net>
Phone Support: 1.888.549.3274