Resident Assistant (RA) Position Description

The employment period is from August 26, 2015-June 20, 2016

General Summary
The RA is an essential member of the Northwestern Residential Services staff whose primary roles is to facilitate the social, academic, and personal transition of residential students to the Northwestern Community. RAs provide caring support and encouragement, as well as facilitate programs and services designed to both respond to student needs as well as to educate. RAs must be friendly, mature, responsible, and articulate. RAs must be comfortable interacting with university officials, faculty, parents, and guests. RAs report directly to a Residence Director, and indirectly to the Senior Assistant Director, Assistant Director, and Director of Residential Life. RAs work collaboratively with all Residential Services staff.

General Responsibilities and Duties
1. Develop relationships through intentional interactions with residents in the residential area to build community, and identify trends within the residence hall/floor. Create a welcoming and supportive environment for residents through bulletin boards and door decals. (20%)
2. Communicate regularly with supervisor, staff team, and central office staff. Complete administrative tasks, including but not limited to weekly staff and supervisor meetings, paperwork, and staff trainings. (20%)
3. Plan and implement programs that meet the needs of the community, as well as support department initiatives and large-scale programs. Including, but not limited to Counseling and Psychological Services, Student Assistance and Support Services, and Office of Residential Academic Initiatives. (15%)
4. Serve in a duty rotation to ensure safety, security, and policy enforcement within the residential area. Submit reports to supervisor with details of incidents. Work portion of break periods, when needed. (15%)
5. Respond to both emergency and non-emergency situations, properly refer and report incidents. (10%)
6. Attend department trainings, including but not limited to, spring RA class [new RAs and midyear hires], Summer Online work, Fall Training (Include off-site fall Training), and monthly all staff meetings. (10%)
7. Work as desk attendant at a neighborhood desk providing customer service to all guests. (5%)
8. Collaborate with Residential Services in support of hall openings/closings, as well as midyear moves. Ensure proper key distribution/collection, and submit maintenance requests as needed. (5%)
9. Perform other duties as assigned.

Minimum Qualifications
Be a full time, degree seeking Northwestern student, enrolled in courses each quarter
One year of living on campus, or similar experience
Have a minimum quarterly and cumulative GPA of 2.5 or above
Be in good academic and conduct standing

Physical Requirements
This position requires frequent overnight response to student emergencies which includes interrupted sleep and ability to wake up from a phone call while sleeping, as well as the ability to lift up to 10 lbs., and be able to walk up and down stairs.
Remuneration
RAs are provided a single room (located in a central hub within close proximity to residents) and 14 meal per week board plan, (when meal plan is in service), campus telephone service, work email, and voicemail. When RAs are working and the dining halls are closed, working RAs will receive some meals.

Mandatory Dates
The employment period is from August 26, 2015-June 18, 2016. RA staff must be fully available for the entire training period. RA staff are not permitted to participate in other activities throughout RA training and openings, August 26, 2015-September 21, 2015. RA appointments are for one academic year. RAs must be in good employment standing (i.e. no significant job action) in order to reapply. All dates are subject to change.

RAs must be available to attend the following functions on the following dates. All dates are subject to change.
- RA Class: Spring 2015 quarter
- Mandatory Job Training: May 28 9:00-10:30 PM
- RA Summer Training: (Online) August 1-31, 2015
- RA move in day: Wednesday, August 26, 2015 (RAs are not permitted to arrive early)
- RA Fall Training Dates: August 27-September 5, 2015
- Move in/Wildcat Welcome: September 10-21, 2015
- All Staff Meetings: TBD
- All Hall Opening and Closings
- RAs are responsible for their assigned desk shifts during Thanksgiving and Spring Break.
- Staff Selection: TBD
- Dillo Day Weekend: TBA
- Senior Week: June 2016

Financial Assistance Agreements May Affect Financial Aid Award
See the 2015 Financial Aid and Resident Assistant form available on the Residential Services website.

Additional Information
Northwestern University is an equal opportunity, affirmative action educator, and employer. Northwestern University does not discriminate against any individual on the basis of race, color, religion, national origin, sex, sexual orientation, gender identity, gender expression, parental status, marital status, age, disability, citizenship, veteran status, or other protected group status in matters of admissions, employment, housing, or services or in the educational programs or activities it operates.

Residential Life invites you to approach us early in the application process and contact AccessibleNU (accessiblenu@northwestern.edu; 847-467-5530) if you think you may require a housing accommodation. In addition, we welcome you to work with us and the Office of Equal Opportunity and Access (eeo@northwestern.edu; 847-491-7458) if you think you may require a work-related accommodation.

RAs must be in good employment standing (i.e. no significant job action) in order to reapply. Applications are due 11:59 pm January 26, 2015.