

1997 Training for Assorted Managers Suvey

CHICAGO POLICE PERSONNEL SURVEY

1997

GENERAL INSTRUCTIONS

Please read each question carefully and circle the number that best corresponds with your answer to the question.

Please circle only one answer per question.

It is important that you respond openly and honestly. **This is completely anonymous. No one but Prof. Skogan will have access to your answers, and he does not know who you are.** Only summary statistics will be published or shared with anyone.

Please Circle the Month

Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
01	02	03	04	05	06	07	08	09	10	11	12

A B C D E

office use only

The following questions pertain to your job, yourself, and the police department. Please circle the number that best corresponds to your agreement with the following statements.

	<u>Strongly Disagree</u>	<u>Disagree</u>	<u>Neutral</u>	<u>Agree</u>	<u>Strongly Agree</u>
1. This city's Police Department is a good organization to work for	1	2	3	4	5
2. I like the kind of work I do very much.	1	2	3	4	5
3. I enjoy nearly all the things I do on my job.	1	2	3	4	5
4. I like the employees I work with a great deal.	1	2	3	4	5
5. The major satisfaction in my life comes from my job.	1	2	3	4	5
6. I am very much involved personally with my job.	1	2	3	4	5
7. From my experience, I feel our management in general treats its employees quite well.	1	2	3	4	5

How much of the Department's resources should be committed to the activities listed below?

	<u>None</u>	<u>Small Amount</u>	<u>Moderate Amount</u>	<u>Large Amount</u>
8. Assisting persons in emergencies	1	2	3	4
9. Helping settle family disputes	1	2	3	4
10. Getting to know juveniles.	1	2	3	4
11. Understanding problems of minority groups.	1	2	3	4
12. Explaining crime prevention techniques to citizens.	1	2	3	4
13. Responding to calls for service.	1	2	3	4
14. Researching and solving problems	1	2	3	4
15. Coordinating with other agencies to improve the quality of life in this city	1	2	3	4
16. Working with citizen groups to resolve local problems	1	2	3	4

Listed below are a number of statements specifically related to police work and law enforcement in this city. Circle the number that best corresponds to your agreement with each statement.

	<u>Strongly Disagree</u>	<u>Disagree</u>	<u>Neutral</u>	<u>Agree</u>	<u>Strongly Agree</u>
17. Most people do not respect the police.	1	2	3	4	5
18. The relationship between the police and the people of this city is very good.	1	2	3	4	5
19. Police officers should make frequent informal contacts with the people in their beat.	1	2	3	4	5
20. Citizens do not understand the problems of the police in this city.	1	2	3	4	5
21. Police officers should try to solve noncrime problems in their beat . .	1	2	3	4	5
22. Crime in their beat is not the only problem that police officers should be concerned about.	1	2	3	4	5
23. Police officers should work with citizens to try and solve problems in their beat	1	2	3	4	5
24. Assisting citizens can be as important as enforcing the law. . .	1	2	3	4	5
25. The prevention of crime is the joint responsibility of the community and the police	1	2	3	4	5
26. Without citizen cooperation, the majority of crimes would never be solved.	1	2	3	4	5
27. Police officers should avoid too much contact with citizens.	1	2	3	4	5
28. Police officers have reason to be distrustful of most citizens.	1	2	3	4	5
28. This department is open to suggestions for change.	1	2	3	4	5
30. I have confidence that the command staff picks the most qualified person for the best job.	1	2	3	4	5

Please read the following and rate each on whether you believe they will be more or less likely to occur because CAPS has been implemented.

	<u>Less likely</u>	<u>No change</u>	<u>More Likely</u>
31. More Arrests?	1	2	3
32. Better police/community relations?	1	2	3
33. Better responses to calls for police service?	1	2	3
34. Greater resolution of neighborhood problems?	1	2	3
35. Reduction in crime rate?	1	2	3
36. More effective use of police resources?	1	2	3
37. Fewer citizen complaints about police?	1	2	3
38. Greater citizen demand on police resources?	1	2	3
39. Blurred boundaries between police and citizen authority?	1	2	3
40. More unreasonable demands on police by community groups?	1	2	3
41. Greater willingness of citizens to cooperate with police?	1	2	3
42. Better police relations with minorities?	1	2	3
43. More opportunities for police corruption?	1	2	3
44. Greater burdens on police to solve all community problems?	1	2	3
45. Greater cooperation between the police and other city agencies?	1	2	3

Listed below are a number of statements specifically related to police and citizens working together in CAPS to solve neighborhood problems.

	<u>Strongly Disagree</u>	<u>Disagree</u>	<u>Neutral</u>	<u>Agree</u>	<u>Strongly Agree</u>
46. Police will never trust citizens enough to work together effectively.	1	2	3	4	5
47. Police will be able to analyze local problems and find underlying patterns that connect them.	1	2	3	4	5
48. Police will be able to prioritize among a broad range of local problems	1	2	3	4	5
	<u>Strongly Disagree</u>	<u>Disagree</u>	<u>Neutral</u>	<u>Agree</u>	<u>Strongly Agree</u>
49. The department has unrealistic expectations of what citizens					

	could do to solve neighborhood problems.	1	2	3	4	5
50.	Police are so focused on crime and violence in the community that they will never find the time to address other concerns.	1	2	3	4	5
51.	Citizens will never trust police enough to work together effectively.	1	2	3	4	5
52.	Citizens will be able to analyze local problems and find underlying patterns that connect them.	1	2	3	4	5
53.	Citizens will be able to prioritize among a broad range of local problems.	1	2	3	4	5
54.	Citizens have unrealistic expectations of what police could do to solve neighborhood problems.	1	2	3	4	5
55.	Citizens are so focused on crime and violence in the community that they will never find the time to address other concerns.	1	2	3	4	5
56.	It is very unrealistic to expect citizens to continually attend local beat meetings.	1	2	3	4	5
57.	Citizens will be able to work together in ethnically diverse areas.	1	2	3	4	5
58.	Citizens will make an effort to understand and appreciate police work.	1	2	3	4	5

How realistic do you think these assumptions are about the department's front-line supervisors sergeants and lieutenants?

		<u>Very Realistic</u>	<u>Somewhat Realistic</u>	<u>Somewhat Unrealistic</u>	<u>Very Unrealistic</u>
59.	Supervisors will take beat team meetings seriously.	1	2	3	4
60.	Supervisors will be able to teach officers how to use the problem solving model being taught to citizens and police.	1	2	3	4
		<u>Very Realistic</u>	<u>Somewhat Realistic</u>	<u>Somewhat Unrealistic</u>	<u>Very Unrealistic</u>
61.	Supervisors will foster an environment in the station that promotes face-to-face contact between officers across shifts.	1	2	3	4
62.	Supervisors will correct dispatchers if they do not assign the proper units to handle calls.	1	2	3	4

63. Supervisors will ensure that tactical and gang officers will provide appropriate support to field units.	1	2	3	4
64. Supervisors can effectively train officers using bulletins and roll call training.	1	2	3	4
65. Supervisors will promote and educate the public about the use of police non-emergency numbers and the Alternate Response program.	1	2	3	4

How realistic do you think these assumptions are about beat team officers?

	<u>Very Realistic</u>	<u>Somewhat Realistic</u>	<u>Somewhat Unrealistic</u>	<u>Very Unrealistic</u>
66. Beat officers will stand up and lead productive public beat meetings	1	2	3	4
67. Beat officers will rely on citizen input to help set their priorities and do their job well.	1	2	3	4
68. Beat officers will work to address city service delivery problems in the neighborhood.	1	2	3	4
69. Beat officers will attempt to acquaint themselves personally with citizens	1	2	3	4
70. Beat officers will take the initiative to solve problems proactively.	1	2	3	4
71. Beat officers will use crime analysis and mapping to identify problems.	1	2	3	4
72. Beat officers will take noncrime problems seriously.	1	2	3	4
73. Beat officers will update their beat profiles on a regular basis.	1	2	3	4

How realistic do you think these assumptions are about the community?

	<u>Very Realistic</u>	<u>Somewhat Realistic</u>	<u>Somewhat Unrealistic</u>	<u>Very Unrealistic</u>
74. Citizens will become more willing to take responsibility for the safety of their own neighborhoods.	1	2	3	4
75. Citizens will turn out in large enough numbers at their beat meetings.	1	2	3	4
76. Citizens will trust the police enough to work together effectively.	1	2	3	4

Please describe yourself.

77. What is your present rank or position?

Police Officer . . . 1 Captain 4
Sergeant 2 CPD Civilian employee . . 5
Lieutenant 3 Non-CPD observer 6

78. What is your present assignment?

District Number _____ (we need to match to district crime data)

OR

Non-district assignment _____
or civilian job (please give general title)

Thank's for your cooperation!

**We've kept our survey data confidential for five years
and we will continue to do so!**