COLOR SCHEMES

What do “popcorn” and “paint” have in common? Well, 33 years ago, when Steve Burke started working for Northwestern, “Popcorn” was one of the three colors used to paint the walls on campus. Quite a bit has changed on campus since then, but luckily Steve has remained.

One of the biggest changes has been the advances in “green” paint and, of course, we don’t mean the color. Initially it wasn’t easy being “green.” (Yes, I went there.) Back in the 1990s, when environmentally friendly paints were first introduced, they were less durable and cost more than traditional oil-based paints. Since then, the science behind eco-friendly paints has come a long way. The longevity of eco-friendly paints, coupled with quick-drying capability and reduced fumes, has made them the standard on campus.

What isn’t standardized are the colors. Since so many projects on campus are completed by contractors, interior colors are selected by the group(s) commissioning the project. Common areas are frequently reviewed for normal wear and tear. When these areas need to be touched up, or a shelf has been removed, leaving holes in the wall, it is sometimes a tough task for the FM Paint Shop to find the exact, matching paint color. Although color matching can be done, it’s difficult to be 100% accurate. However, Steve hopes that in the future, a tighter set of standards limiting paint brands and reducing the range of available colors will make maintenance more manageable.

For the most part, the people in the Paint Shop love their work. What’s not to love about making the world a brighter place? Some of their favorite projects include habitations where, for example, a house in Evanston is being converted into office space for university use, but the exterior of the building must be restored and its appearance preserved so that it blends in with the neighborhood.

Continued on page 4

IN THIS ISSUE

Collaboration in Action
Kudos and Cash
Pedal Support
Puzzle Corner
Picnic pics
Office of Sustainability
United Way Auction

WELCOME TO OUR NEW STAFF
Jennifer Sloane
Administrative Assistant (Evanston)
Bahar Uribe
Customer Service Representative (Evanston)

STAFF CHANGES
Jay Decker-Drane (former FMP Assistant Space Information Manager) will be the new Facilities Manager at the Bienen School of Music, as of November 1, 2013.

MaryPat Pyles has accepted the position of Customer Service Supervisor within FMFA.

Priscilla Wojtowicz (former Customer Service Representative) accepted a Procurement Analyst position within Purchasing Resource Services, as of October 7, 2013. However, she will continue to work with FM on aspects of purchasing.

SPECIAL HONORS

The Streeterville Organization of Active Residents (SOAR) annually recognizes residential, institutional, and commercial buildings for which the landscaping contributes to the overall quality of life in Streeterville, showing substantial improvement for residents and tourists. The 2013 Beautification Award in the Institutional category, was presented to Northwestern University for Abbott Hall on Lake Shore Drive.

FM’S STRATEGIC PLAN
During this past winter, FM began an in-depth Strategic Planning Initiative, partnered with HighBar Consulting to ensure the plan was successful and impactful for our customers. Five strategic priorities, to be used as goals for performance, were created then paired with a sponsor.

Participants were then selected to create a team for each of the strategic priorities. The initial team size of seven was increased to 10, and an effort was made to increase the range of FM participation by recruiting more frontline staff and increasing representation from the Chicago campus.

Between now and mid-March 2014, these teams will be creating prioritized lists of projects and activities, along with basic business cases for each. At the end of March, the Director’s Team will review the lists and choose which projects will move forward. In April we will start on detailed planning for the selected projects.

There will be continuing opportunities to participate in the process going forward. The projects and activities teams will be looking for subject matter experts to help them on both the project creation and the business plan. Once we get to the implementation phase, a large percentage of FM staff will be involved.

Should you have any questions, please contact: Bill Hellman (w-hellman@northwestern.edu) or Kevin Grzyb (k-grzyb@northwestern.edu).

Also see the August 2013 issue of the FM newsletter (page 2) for additional information on Strategic Planning.

KUDOS AND CASH
On August 19, 2013, ComEd Account Manager Andy Toy presented Gary Wojtowicz, FMO Director of Operations, with a check for $196,500 for chiller retrofit work done at the Tarry and Ward Buildings on Northwestern's Chicago Campus. This payment is part of ComEd's Smart Ideas Incentive Program, which awards cash to buildings that retrofit for energy-saving improvements, or include energy-saving designs in new construction.

The program began in 2008 as part of Illinois legislation, which created a substantial budget for incentive programs to reduce energy use of ComEd customers. Since the second year of the program's inception, Northwestern had already received $466,878, prior to this quarter's big check.

And, as part of other incentive programs, since 2009, the university has also been presented with:
ComEd Energy Curtailment Credit….$386,079.18
Peoples Gas.................................$170,150.92
NICOR...........................................$10,620.53

This goes to show that being environmentally pragmatic can also be profitable.

PEDAL SUPPORT
There are now two bike repair stations located on the Evanston campus. The bike parking lot in front of Foster-Walker is home to one. The other is located by the west entrance to Norris (near the revolving doors). They include assorted wrenches as well as a pressure gauge and pump. More repair stations will be rolled out across campus in the near future.

Still haven’t made www.northwestern.edu/fm/your home page?

PUZZLE CORNER
Unscramble the tiles to reveal a message.

Hint: The first line from a famous thing.

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E G I A N C T H E D S
G E I P G, T A T
O T R I C O F L E D
H E E T E S U N
A M E A
```

Know the answer?
Send it in an email to fmnewsletter@northwestern.edu.
Prize: BIG 10 CONFERENCE Wall Clock (Oooh baby!)
Winner will be selected at random from correct answers received.
Deadline: November 14, 2013.

(Winner/answer will be posted on the FM website.)
IN FM, EVERY DAY’S A PICNIC!

Well, okay, maybe not every day. But at least on August 28, 2013 there was a picnic to remember. Organized by the team of Mary Beth Dermody, Maggie Dougherty, MaryPat Pyles, Rob Whittier and Rob Wikstrom, the day was a smashing success.

Additionally, the dunk tank raised $301 for the United Way.

FROM THE OFFICE OF SUSTAINABILITY

Green Cup is getting a jump on energy and water savings this year

NU’s annual Green Cup competition is in full swing this year, starting October 21 and running through November 17. The move to Fall quarter is an effort to engage and empower students to save energy and conserve water earlier in the year, with the hope that what they learn will continue throughout their time on campus.

Since 2006, Green Cup has challenged students to reduce energy and water usage in our residence halls and Greek houses. FM staff support this effort via weekly electric and water meter readings, which are used to calculate use. Students do get creative, so don’t be surprised if you enter a residence hall to find many lights turned off and appliances unplugged: not to mention quick calls about any water leaks.

Last year students saved 90,859 gallons of water and 55,321 kWh of electricity (enough to power 57 American homes for a month) through simple actions like sharing fridges, taking shorter showers, and utilizing power strips and clothes drying racks.

Each week the winning residence hall with dining services, residence hall without dining, fraternity, and sorority will win $125 each. On November 18, the four final winners will earn bragging rights, $500 each, and the right to the Green Cup trophy for the year.

For the first year, off-campus students will be able to participate in Green Cup. The Off-Campus Green Cup Challenge allows students to form teams and receive points by taking pictures of “sustainable” activities, such as installing low-flow showerheads and insulating their windows, attending events related to sustainability, and posting pictures on the NU Green Cup Facebook page. Prizes for the off-campus students include CFLs, energy monitors, smart strips, and Whole Foods gift cards.

SAVE THE DATE

Next ALL-HANDS MEETING:

December 10, 2013 (Tuesday)

If you would like to learn how you can contribute to a more sustainable NU, visit the Office of Sustainability’s website at:

http://www.northwestern.edu/sustainability/
UNITED WAY AUCTION

Born in 1932 out of the Chicago business community’s concern for their fellow citizens during the Depression, United Way of Metropolitan Chicago has linked together communities to create lasting change for 75 years. They work to advance the common good by focusing on financial stability, access to health care and educational assistance.

United Way of Metropolitan Chicago has recently implemented their LIVE UNITED 2020 vision that links research-based strategies with the income, education, and health resources needed to implement them. Almost 2 million people currently reside in United Way of Metropolitan Chicago’s partner communities, and more than half of them live in poverty. Across the six-county region. With your support, they can help families and individuals across our region access the tools and resources they need to achieve self-sufficiency.

By 2020, this community-impact plan will:
- Help 50,000 underperforming middle school kids enter high school ready to succeed
- Advance economic stability for 100,000 households
- Connect over 200,000 people with available, preventative health services
- Answer the immediate crisis needs of 1 million people every year

Each year, the Northwestern University community comes together to support the United Way. This year’s online United Way auction features more than 180 valuable prizes, gifts, and memorabilia. There’s still time to participate in the auction which ends November 8, 2013. Prizes include: Blackhawks/Bears/Bulls tickets, Hilton Hotel packages, concert and theater tickets, and (as the saying goes) much, much more. Log in today and bid on something fabulous!

COLOR SCHEMES (continued from page 1)

Least favorite? In the summer, the Paint Shop spruces up the dorms for new and returning students that will arrive in the fall.

Most of the time this is fairly routine, but sometimes the crew encounters a room decorated by a student, usually an Art major, where it pains them to cover the work. Once, a student had re-created Michelangelo’s Sistine Chapel ceiling with candle smoke.

Sadly, it had to be covered.

That’s all well and good, but, “What about the dirt?” you ask.

Well...

I’m not one to name buildings, BUT once upon a building dedication, the grass hadn’t grown in enough to be “photogenic” so the paint department was called in the night before to paint the ground green.

However, that wasn’t the only occasion Steve and his devious gang participated in such trickery.

We’re all familiar with The Rock near University Hall. It is one of the best-known landmarks on the Evanston campus. Students began painting the Rock in the 1950s, first as a prank, then as an accepted avenue of expression. Now, groups regularly paint a message or symbols promoting a particular cause or event on The Rock.

In 1996, Princess Diana visited Northwestern’s campus. She was planning to stand on a podium near The Rock to deliver a speech. Some felt that the trees in the background, which had gathered quite a bit of paint splatter over the years, needed a bit of “cover-up” so the Paint Shop was called in to make the trees look more like…trees.

But there’s more than cavorting with royalty going on in the Paint Shop. The team has to deal with the thing that makes Evanston so wonderful and wicked at the same time—the lake. More specifically, the wind off the lake creates a special set of challenges. The wind brings sand from the lake’s beaches, and wet paint is so fond of sand, it’s difficult to keep them apart.

Technology has made our lives easier, in many of the tasks we do (just ask Siri), but painting has remained pretty much the same since the days of Tom Sawyer. So what has changed? Well, the people have changed. Years ago, if you needed your office painted, when the gentlemen from the Paint Shop showed up, you moved your desk, your chair, and your typewriter into the hallway and you worked there until the paint dried and the smell was gone; or at least dissipated enough so you didn’t pass out if you sat there for too long. Now when these craftsmen, armed with brushes and rollers come forth, prepared to garnish, gild, and glamorize, they are greeted with: “Do you guys work weekends?” In other words, people have become less flexible.

As comedian Steven Wright said, “It’s a small world, but I wouldn’t want to have to paint it.” Luckily, here at the Evanston Campus, we have Steve Burke, Bob Buckman, and their six-man crew to infuse our campus with color.

A PDF version of this newsletter is available online at www.northwestern.edu/fm/fm-staff/newsletters.html

For questions or comments, please contact: fmnewsletter@northwestern.edu

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Strategic Priorities and Initiatives

Partnership
Establish and cultivate on-going partnerships with Northwestern constituents, surrounding communities, academic peers, and business partners.
1. Develop a culture that instills and emphasizes effective communication with both internal and external partners.
2. Identify, establish, and maintain partnerships to strategically align NU with partners in support of shared issues, goals, and results.

Innovation
Develop and foster thought-leading ideas, practices, and technologies to further FM’s strategy and the mission and vision of the University.
1. Create a culture that fosters and rewards innovation.
2. Develop a structure for identifying, prioritizing, funding, and implementing innovations.
3. Transform organization to increase innovation.
4. Share and celebrate our innovations.

Customer Experience
Work in collaboration with our customers to provide superior quality, cost competitive and timely service, and solutions that exceed client expectations.
1. Provide clear and unambiguous communication that promotes transparency, explains standardized processes, and incorporates the expectation of the customer.
2. Educate all FM employees to anticipate the customer's expectations and to address the customer's needs from the perspective of the customer. Create a framework for capturing, maintaining, and accessing facility information and staff knowledge.
3. Promote a collaborative, interactive, and strongly aligned FM work team to partner with the customer.
4. Develop means and methods that promote efficient, cost competitive, consistent, proactive, and timely outcomes as viewed by the customer.

Stewardship
Plan, design, build, operate, and maintain an outstanding and sustainable physical environment. Manage NU’s physical assets by balancing the preservation of its history, the enhancement of its natural and built environment, sustainability, and fiscal responsibility.
1. Align short-term efforts with long-term planning; promote comprehensive long-term planning that balances the pillars of stewardship.
2. Enhance the NU community and identity through the physical environment.
3. Create a framework for capturing, maintaining, and accessing facility information and staff knowledge.
4. Cultivate sustainability across NU.
5. Seek opportunities to reduce expenditures and maximize return on investment while balancing the stewardship goals.

Organization and Talent
Attract, grow, and retain great talent by offering challenging and meaningful work within and integrated, high-performing organization with a culture built on leadership, teamwork, mutual trust, respect, empowerment, diversity, and integrity.
1. Create organizational structure that best allows achievement of FM's mission and goals.
2. Promote structured, standardized processes and interactions across FM Units and Community.
3. Focus recruitment to attract a diverse group of employees that have not only technical skills, but also the proper attitude to function as part of a high performing team.
4. Establishing a career-encompassing employee development program covering both technical and soft skills.
5. Institute recognition programs to drive employee engagement and reward excellence in achieving FM's mission and goals.

Also see the August 2013 issue of the FM newsletter (page 2) for additional information on Strategic Planning.