Provides a comprehensive list of terms present in Tableau reporting

| Field Name      | Field Definition   | Value Name                 | Value Definition   | Report Located  |
|-----------------|--|----------------------------|--|---|
| Actual End Date | The end date in which the task was completed, this could vary from the planned end date. Also listed as 'Month of Actual End Date'. Note for planned work that was cancelled the end date gets assigned the value of the planned start date. |                            |  | Completed Work Tasks by Class<br>by Month   |
| Aging in Days   | The amount of days since the work task has been created.   |                            |  | Active Work Tasks by Requestor  |
| Approval Aging  | The amount of days since the approval notification was sent to the approver.   |                            |  | Service Requests Pending<br>Approval  |
| Approval Status | The status of the Service request going through the approval process.  | Approved                   | The service request sent for approval has been approved and work will be able to begin on the desired request.             | Service Requests Pending<br>Approval  |
| Approval Status | The status of the Service request going through the approval process.  | Returned                   | The service request has been returned to the requestor and has not been approved.  | Service Requests Pending<br>Approval  |
| Approval Status | The status of the Service request going through the approval process.  | Review in Progress         | The service request has not been approved or returned but is instead still in the process of being approved or returned.   | Service Requests Pending<br>Approval  |
| Billing Type    | The accounting charge type. This will determine if a charged to the building or is departmental charge.  | Building                   | Work request is for items associated with the building and will not be charged directly to the schools/ units/ department. | Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Work Task Lookup |
| Billing Type    | The accounting charge type. This will determine if a charged to the building or is departmental charge.  | Capital Project Assistance | Charges for supporting a Capital Project   | Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Work Task Lookup |

| Field Name         | Field Definition   | Value Name      | Value Definition  | Report Located   |
|--------------------|--|-----------------|---|--|
| Billing Type       | The accounting charge type. This will determine if a charged to the building or is departmental charge.  | Intra-FM        | Charges for work that are contained within Facilities between shops.  | Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Work Task Lookup  |
| Billing Type       | The accounting charge type. This will determine if a charged to the building or is departmental charge.  | No Charge       | No charge is irequired for the work done.   | Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Work Task Lookup  |
| Billing Type       | The accounting charge type. This will determine if a charged to the building or is departmental charge.  | Non-Building    | Work request is discretionary spending and will be billed to the school/ unit/ department (and not the building).                           | Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Work Task Lookup  |
| Billing Type       | The accounting charge type. This will determine if a charged to the building or is departmental charge.  | Overrule        | The Expense Account Charge code has been manually changed. This allows a single WT to include building, intra-FM, and non-building charges. | Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Work Task Lookup  |
| Building Name      | Shows the building in which the work task is connected with. Same as building. (May include other types of locations besides buildings such as lots, garages, etc) | [Building Name] |   | Active Work Tasks by Requestor Charge Per Work Task Completed Work Tasks by Class by Month Created Work Tasks Per Month Non-Building Service Requests by School / Unit Service Request Lookup Service Requests Pending Approval Work Task Lookup |
| Charge per WT (\$) | Total charged by Facilities for all worktasks in the period divided by the number of Work Tasks found based on the filters.  |                 |   | Charge Per Work Task   |

| Field Name          | Field Definition   | Value Name                                   | Value Definition  | Report Located   |
|---------------------|--|--|---|--|
| Cost Source         | The type of cost incurred.   | Labor  | The cost incurred is accounting for the labor to perform on the task. | Charge Per Work Task   |
| Cost Source         | The type of cost incurred.   | Materials                                    | The cost incurred is accounting for the materials used on the task.   | Charge Per Work Task   |
| Cost Source         | The type of cost incurred.   | Miscellaneous Cost<br>Adjustment/ Correction | The cost incurred is an accounting adjustment or correction.          | Charge Per Work Task   |
| Cost Source         | The type of cost incurred.   | Service Purchase Order/<br>Invoice           | The cost incurred is due to a service invoice associated with task.   | Charge Per Work Task   |
| Created Date/ Time  | The date and or time in which the Service was created in the system. This not the time that the request is dispatched to the shops; see Work Task Created Date/Time.   |  |   | Service Request Lookup   |
| Created Date/Time   | The date and or time in which the Work Task was created in the system. This occurs after a Service Request has been submitted and approved. This is also the time the work has been dispatched to its first primary responsible organization. Also listed as 'Month of Created Date' |  |   | Charge Per Work Task Completed Work Tasks by Class by Month Created Work Tasks Per Month Service Request Lookup Work Task Lookup |
| Debit Department ID | The financial school/unit/department that is being charged for the work. Based on the chart string attached to the work task.  |  |   | Charge Per Work Task<br>Non-Building Service Requests by<br>School / Unit  |
| Department          | The description of the department that is being charged for<br>the request. Based on the department ID of the chartstring<br>that was submitted with the service request.  |  |   | Non-Building Service Requests by School / Unit   |
| Department ID       | The department that will be charged for the work. Derived from the request chart string.   |  |   | Non-Building Service Requests by School / Unit   |
| Description         | A brief description of the problem associated with the service request.  |  |   | Service Requests Pending<br>Approval   |

| Field Name               | Field Definition  | Value Name | Value Definition | Report Located  |
|--------------------------|---|------------|------------------|---|
| Floor                    | The specific floor of a building.   |            |                  | Active Work Tasks by Requestor<br>Non-Building Service Requests by<br>School / Unit |
| Fund Code                | The identifying code related to the desired fund being used for the request. Derived from the Request Chartstring.  |            |                  | Non-Building Service Requests by School / Unit                                      |
| Person                   | The name of the approver for a specific service request.  |            |                  | Service Requests Pending<br>Approval  |
| Project ID               | The unique identifier of a project. Derived from the Request Chart String.  |            |                  | Non-Building Service Requests by School / Unit                                      |
| Request Chart String     | The chart string associated with the service request.   |            |                  | Non-Building Service Requests by School / Unit                                      |
| Request Class            | The detailed classification of the service requested. Routing and approval rules are based on this selection. Same as Service Requested   |            |                  | Charge Per Work Task  |
| Requested By Email       | The specific requestor email who asked for the work to be complete (Could be different than the Requested For and the actual person whom put in the work - Created by).           |            |                  | Active Work Tasks by Requestor  |
| Requested By Name        | The specific requestor who asked for the work to be complete (Could be different than the Requested For and the actual person whom put in the work - Created by).                 |            |                  | Active Work Tasks by Requestor  |
| Responsible Organization | The lead Facilities organization/shop which is responsible for the completion of the work task. Additional supporting workgroups maybe added thru individual resource assignment. |            |                  | Active Work Tasks by Requestor<br>Work Task Lookup                                  |
| School / Unit            | The description of the department that is being charged for<br>the request. Based on the department ID of the chartstring<br>that was submitted with the service request.         |            |                  | Non-Building Service Requests by School / Unit                                      |

| Field Name         | Field Definition  | Value Name | Value Definition  | Report Located  |
|--------------------|---|------------|---|---|
| Sent Date          | The date in which the approval request notification was sent to the approver. Typically, this approximately the same time as when the service request is created.   |            |   | Service Requests Pending<br>Approval  |
| Service Class      | The organizing category of classification of the service requested. The Request Class is the more granular description of the service request                       |            |   | Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month   |
| Service Request ID | The unique identifier of a request. Workshops generally refer to Work Task IDs and not Service Request IDs. There maybe multiple Service Request IDs per Work Task. |            |   | Active Work Tasks by Requestor<br>Non-Building Service Requests by<br>School / Unit<br>Service Request Lookup<br>Service Requests Pending<br>Approval |
| Service Requested  | The classification / description of the service requested. Same as a Request Class.   |            |   | Active Work Tasks by Requestor<br>Non-Building Service Requests by<br>School / Unit<br>Service Request Lookup<br>Service Requests Pending<br>Approval |
| Space              | The identifying aspect of a specific space on a specific floor, in a specific building. For example an office 0347.   |            |   | Active Work Tasks by Requestor<br>Non-Building Service Requests by<br>School / Unit   |
| Status             | The relative organizational standing or position of something.  | Null       | Invalid status; data cleanup/ correction needed.                                      | Active Work Tasks by Requestor<br>Service Request Lookup  |
| Status             | The relative organizational standing or position of something.  | Completed  | The Service Request has been completed and the work/problem has been completed/fixed. | Non-Building Service Requests by<br>School / Unit<br>Service Request Lookup   |

| Field Name | Field Definition   | Value Name           | Value Definition   | Report Located  |
|------------|--|----------------------|--|---|
| Status     | The relative organizational standing or position of something. | Draft                | The Service Request is in a draft format and has not yet been submitted.   | Non-Building Service Requests by<br>School / Unit<br>Service Request Lookup   |
| Status     | The relative organizational standing or position of something. | History              | Invalid status; data cleanup/ correction needed.   | Non-Building Service Requests by<br>School / Unit<br>Service Request Lookup   |
| Status     | The relative organizational standing or position of something. | Issued               | The Service Request has been issued and a work task has been created.  | Non-Building Service Requests by<br>School / Unit<br>Service Request Lookup   |
| Status     | The relative organizational standing or position of something. | Retired              | A closed Work Task that could not be completed or was incorrected created.   | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Non-Building Service Requests by<br>School / Unit<br>Service Request Lookup |
| Status     | The relative organizational standing or position of something. | Returned             | The Service Request has been Returned and will not be transitioned into a Work Task.                                       | Non-Building Service Requests by<br>School / Unit<br>Service Request Lookup   |
| Status     | The relative organizational standing or position of something. | Review In Progress   | The Service Request is being reviewed and a decision on whether to turn it into a Work Task will be made after the review. | Non-Building Service Requests by<br>School / Unit<br>Service Request Lookup   |
| Status     | The relative organizational standing or position of something. | Revision In Progress | The Service Request is being revised and/or updated to fix certain aspects.  | Non-Building Service Requests by<br>School / Unit<br>Service Request Lookup   |
| Status     | The relative organizational standing or position of something. | Routing In Progress  | The Service Request is being routed into a Work Task.  | Service Request Lookup  |

| Field Name | Field Definition   | Value Name           | Value Definition  | Report Located  |
|------------|--|----------------------|---|---|
| Status     | The relative organizational standing or position of something. | Active               | The work task if active, and the shop is actively working on the work task in some capacity.                                      | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month<br>Work Task Lookup |
| Status     | The relative organizational standing or position of something. | Closed               | The work task has been closed and no further work or billing events (labor, materials, service charges) will be done on the task. | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month<br>Work Task Lookup |
| Status     | The relative organizational standing or position of something. | Completed            | The work task has been completed and the work/problem has been completed/fixed.   | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month<br>Work Task Lookup |
| Status     | The relative organizational standing or position of something. | Draft                | The work task is in a draft format and has not yet been submitted.  | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month<br>Work Task Lookup |
| Status     | The relative organizational standing or position of something. | Hold for Information | The work task is on hold awaiting more information before work can continue on the specific work task.                            | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month<br>Work Task Lookup |

| Field Name | Field Definition   | Value Name         | Value Definition  | Report Located  |
|------------|--|--------------------|---|---|
| Status     | The relative organizational standing or position of something. | Hold for Parts     | The work task is on hold awaiting parts needed to complete the work task.                   | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month<br>Work Task Lookup |
| Status     | The relative organizational standing or position of something. | Hold for Resource  | The work task is on hold awaiting some kind of resource needed to complete the work task.   | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month<br>Work Task Lookup |
| Status     | The relative organizational standing or position of something. | Hold per Requester | The work task is on hold awaiting the approval of the requester to continue work.           | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month<br>Work Task Lookup |
| Status     | The relative organizational standing or position of something. | Planned            | Work is planned to begin on the work task at a later date.                                  | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month<br>Work Task Lookup |
| Status     | The relative organizational standing or position of something. | Rejected           | The work task has been rejected and no further work will be done on the specified work task | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month<br>Work Task Lookup |

| Field Name    | Field Definition  | Value Name          | Value Definition                                | Report Located  |
|---------------|---|---------------------|---|---|
| Status        | The relative organizational standing or position of something.          | Routing in Progress | Invalid status. Data to be cleaned / corrected. | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Completed Work Tasks by Class<br>by Month<br>Created Work Tasks Per Month<br>Work Task Lookup |
| Task Priority | The classification of the hierarchical organization of task importance. | Null                | Invalid status. Data to be cleaned / corrected. | Work Task Lookup  |
| Task Priority | The classification of the hierarchical organization of task importance. | Capital Project     | The Least urgent priority level                 | Work Task Lookup  |
| Task Priority | The classification of the hierarchical organization of task importance. | Emergency           | The Most urgent priority level                  | Work Task Lookup  |
| Task Priority | The classification of the hierarchical organization of task importance. | High                | The 3rd highest priority level                  | Work Task Lookup  |
| Task Priority | The classification of the hierarchical organization of task importance. | Important           | The 4th highest priority level                  | Work Task Lookup  |
| Task Priority | The classification of the hierarchical organization of task importance. | Low                 | The 8th highest priority level                  | Work Task Lookup  |
| Task Priority | The classification of the hierarchical organization of task importance. | Maintenance Project | The 9th highest priority level                  | Work Task Lookup  |
| Task Priority | The classification of the hierarchical organization of task importance. | Medium              | The 5th highest priority level                  | Work Task Lookup  |
| Task Priority | The classification of the hierarchical organization of task importance. | Routine             | The 6th highest priority level                  | Work Task Lookup  |
| Task Priority | The classification of the hierarchical organization of task importance. | Scheduled Work      | The 7th highest priority level                  | Work Task Lookup  |

| Field Name       | Field Definition   | Value Name | Value Definition               | Report Located   |
|------------------|--|------------|--------------------------------|--|
| Task Priority    | The classification of the hierarchical organization of task importance.  | Urgent     | The 2nd highest priority level | Work Task Lookup   |
| Task Description | A brief description of the problem associated with the work task given by the requestor.   |            |                                | Work Task Lookup   |
| Task ID          | See Work Task ID   |            |                                | Service Request Lookup   |
| Task Name        | The unique name of the work task,generated by the system.  |            |                                | Work Task Lookup   |
| Total Charged    | The sum of the total amount charged to the work task including all labor, material and service contract POs. This amount will reconcile to the unit/ school/ department financial reports. |            |                                | Charge Per Work Task   |
| Work Task ID     | The unique identifier of a task. This is the primary number shops will reference work. One Work Task may have multiple service requests related to it.                                     |            |                                | Active Work Tasks by Requestor<br>Charge Per Work Task<br>Work Task Lookup |